

IMPORTANT NOTICE

Beginning at **11:00pm March 31, 2017**, All Trans Financial will have their member information transferred to the PACE data system. This conversion takes approximately 24 hours and when completed it gives All Trans members access to a wider range of financial products, services and an additional 13 service locations in the Greater Toronto and Hamilton Areas. While we strive to make the conversion as seamless as possible for our members, action may be required on your part to maintain full functionality.

Here's what you should know...

ATM Cards

- Existing ATM cards will be unaffected post conversion.
- Limits and holds remain the same.
- Existing ATM cards will be gradually replaced post conversion for increased functionality.

Cheques

- Existing cheques will continue to clear until October 31, 2017
- Post conversion member cheques will be replaced.

Pre- Authorized Credits / Debits

- Existing pre-authorized debits and credits will continue to clear.
- After conversion, PACE will update route and transit changes on member's behalf.

Pre- Authorized Transfers / Coverdrafts

- Existing transfers between accounts including loan payments are unaffected.
- Coverdrafts are also unaffected

Individual Financial Products

- Converted to PACE accounts that offered the same or greater features at similar pricing.

Account Numbers

- Members will retain their All Trans main account number which in the PACE system is referred to as a CIF number.
- The sub account system will be replaced. Sub accounts will be replaced with full account numbers which will reside in the system under a member's CIF.
- Former sub accounts can be nick named to assist in quickly identifying them.

Mobile Text Banking

- Text "Stop" to MONEY (66639) prior to March 31, 2017
- Re-establish text banking relationship post conversion.

On-Line Banking

- Post conversion accessed through pacecu.com using existing logins and passwords.
- When logging in for the first time be prepared to change your password to a minimum of 8 characters - alpha or numeric and set up increased authentication security questions (instructions enclosed).
- Members will also be presented with updated terms and conditions.
- Future dated Bill Payments will continue to be processed.

Automated Telephone Banking

- Current Automated Telephone Banking system will not be available after 11:00 pm March 31st.
- Please call our contact centre 1.877.588.7223 to be set up on the new system.

Statements

- Pre-conversion statements are available by accessing the old on-line system. There will be a link from pacecu.com
- Post conversion statements are available by accessing them through the new on-line system



BRANCH LOCATIONS

CONTACT CENTRE

contactcentre@pacecu.ca
1.877.588.7223

ALL TRANS: HILLCREST

1138 Bathurst St.,
Operations Building
Toronto ON M5R 3H2
416.937.1708

ALL TRANS: LONDON

450 Highbury Avenue North
London ON N5W 5L2
519.453.2480

ALCONA

1040 Innisfil Beach Rd.
Innisfil ON L9S 2M5
705.436.6005

AURORA

15010 Yonge St.
Aurora ON L4G 1M6
905.727.1656

ETOBICOKE

1 The East Mall Cres.
Etobicoke ON M9B 6G8
416.622.8500

**Previous AllTrans Bloor & Islington Branch*

HAMILTON

1005 King St. West
Hamilton ON L8S 1L3
905.522.2903

MISSISSAUGA

550 Matheson Blvd. West Unit 109
Mississauga ON L5R 4B8
905.566.7223

PACE ADMINISTRATION OFFICE

8111 Jane St.
Vaughan ON L4K 4L7
905.738.8900

SHELburnE

133 Owen Sound St.
Shelburne ON L9V 3L1
519.925.3204

STOUFFVILLE

6212 Main St. P.O. Box 1019
Stouffville ON L4A 8A1
905.640.2811

STROUD

8034 Yonge St.
Innisfil ON L9S 1L6
705.436.1910

TOLLEDALE

274 Hurst Dr. Suite 102
Barrie ON L4N 0Z3
705.719.4460

IBM MARKHAM

3600 Steeles Ave. East
Markham ON L3R 9Z7
905.474.1885

MARKHAM

8555 Woodbine Ave. Unit
500B
Markham ON L3R 4X9
905.477.4311

UXBRIDGE

99 Brock St. West P.O. Box 490
Uxbridge ON L9P 1M9
905.852.3388