



telephone banking

toll-free 1.855.778.5866 (Canada & USA)

Use this handy flowchart as your guide through PACE's telephone banking service.

1 Account inquiries

Next you will be asked to enter:

- Your member number
- Telephone access code (5 digits)

- PRESS
- 1 Account balances
 - 2 Account activity
 - 3 Search by amount
 - 4 Search by cheque
 - 5 MasterCard balance

At any time, you may press:

- 8 to repeat options
- 9 to return to previous menu
- 0 to speak with a representative (during regular office hours)
- * to end call

2 Financial transaction

Next you will be asked to enter:

- Your member number
- Telephone access code (5 digits)

- PRESS
- 1 Transfer
- THEN
- 1 Set up
 - 2 List
 - 3 Cancel

PRESS

- 2 Bill payment

- THEN
- 1 Pay bill
 - 2 List of scheduled payments
 - 3 Remove scheduled payments
 - 4 Add new payee
 - 5 Remove payee
 - 6 List payees

3 Change access code

4 Report lost or stolen MasterCard